



Getting Started with the Knowledge Hub



Frontline Support Staff

Who is this resource for?

This resource is designed for support staff working directly with individuals in their school, service, or setting.

What is the purpose of this guide?

The Team Teach Knowledge Hub brings together a wide range of resources to support staff in different roles and this guide highlights a small selection of materials to get you started.

These resources are intended as a useful starting point rather than a complete list and include core materials to support you in your role and help guide your professional practice.

As you continue to explore the Knowledge Hub, you may wish to access and use additional resources that align with your current priorities.

As you use the guide, consider:

- Which resources feel most relevant to my role right now?
- Which ideas could I apply in my day-to-day practice?
- Where might I want to develop my knowledge further?
- Who could I share or discuss these resources with?





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Please note: in this guide, different colours denote different content types:

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Article

Podcast

Video

Regulation Strategies Colouring Pack

Core Emotions Colouring Pack

Bullying Support Toolkit

Understanding Individual Preferences

Understanding My Emotions Pack

Using Visuals in Individual Support Plans

Effective Individual Support Plans

Talking About Physical Interventions

Individual Support Plan Template

Communication Passport Template

Strengths-Based Approaches

Reducing Risk and Supporting Crisis